

EVNT3-W, EVNT3-SS, EVNT3-WM TROUBLESHOOTING GUIDE

	Problem	Correction	Comments
1	Unit will not dispense product	Check level of product. Check or replace batteries. Make sure door is fully closed and locked. Check for jammed product	A jammed product may trigger the low battery lights to come on. Reset by opening the door, then closing securely.
2	Red light blinking on one or both sensors	Product is empty on one or both stations. Replenish product.	Remove weight to add product, place weight on top of product.
3	Both red lights are on	Low battery power level, or possible product jam. Replace batteries or reset jam.	Reset product jam by opening front door and closing securely.
4	Product jams	Check napkin box to ensure it falls freely in channel. Check tampon tubes for roundness, crushing or damage.	Product jam may trigger both red lights to come on. Replace any damaged or oversize product packaging.
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